



The Quality Solution: The Stakeholder's Guide to Improving Health Care

David B. Nash, Neil I. Goldfarb

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Poor healthcare quality is a public health emergency. The Institute of Medicine called the substantial gulf between the vision of ideal care and the reality of what most individuals receive a quality chasm. The Quality Solution enlightens, informs, and challenges professionals in public health, medicine, health administration, and health law to bridge this chasm and to participate in the transformation of the healthcare system through the science of healthcare quality-measurement and improvement. Through the contributions of a knowledgeable and experienced panel of authors, The Quality Solution profiles initiatives of the key healthcare stakeholders--consumers, payers, healthcare providers, and employers--and how they can work together to improve healthcare quality.

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